

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	HERRICKS	1	1.0	
			MANHASSET	3	3.7	
			NEW CASSEL	1	4.0	
			PORT WASHINGTON	1	0	
			SEARINGTOWN	1	0	
			WESTBURY	1	8.0	
		Adm Svc - Green Team			8	3.0
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	1	0	
			port washington	1	14.0	
		Adm Svc - PW Parking - Broken Meter			2	7.0
	Adminstrative Services			10	3.8	
Adminstrative Services			10	3.8		
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	1	0	
			MINEOLA	1	0	
			MUNSEY PARK	2	0.5	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	2	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	2.0	
		CommSvc - Bus Pickup Cancel			10	0.3
		CommSvc - Bus Pickup Schedule	ALBERTSON	1	1.0	
			GREAT NECK	1	0	
			MANORHAVEN	1	0	
			MINEOLA	1	0	
			NEW CASSEL	1	0	
			PORT WASHINGTON	1	0	
			SEARINGTOWN	1	2.0	
		CommSvc - Bus Pickup Schedule			7	0.4
		CommSvc - Educational Program	PLANDOME MANOR	1	7.0	
				1	0	
		CommSvc - Educational Program			2	3.5
		CommSvc - From Transfer	CARLE PLACE	1	1.0	
				1	0	
		CommSvc - From Transfer			2	0.5
		CommSvc - Misc SR	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			MINEOLA	2	11.0	
			NEW HYDE PARK	1	3.0	
		CommSvc - Misc SR			5	5.0
		CommSvc - Seasonal Programs Registration	ALBERTSON	5	0	

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Community Services	Community Services	CommSvc - Seasonal Programs Registration	BETHPAGE	1	0		
			CARLE PLACE	3	0		
			FLORAL PARK	3	0		
			FRANKLIN SQUARE	1	0		
			GARDEN CITY PARK	19	0.1		
			GLEN COVE	1	0		
			GREAT NECK	1	0		
			GREAT NECK ESTATES	1	0		
			GREAT NECK PLAZA	2	0		
			HERRICKS	7	0		
			HICKVILLE	1	0		
			KENSINGTON	1	0		
			MANHASSET	7	0		
			MANORHAVEN	2	0		
			MINEOLA	6	0		
			MUNSEY PARK	1	0		
			NEW CASSEL	1	0		
			NEW HDYE PARK	1	0		
			NEW HYDE PARK	15	0.1		
			NORTH HILLS	2	0		
			NORTH NEW HYDE PARK	15	0		
			PLAINVIEW	1	0		
			PORT WASHINGTON	8	0		
			PORT WASHINGTON NORTH	1	0		
			ROSLYN ESTATES	1	0		
			SEARINGTOWN	5	0		
			SEARRINGTOWN	1	0		
			WESTBURY	1	0		
			WILLISTON PARK	5	0		
				3	0		
				CommSvc - Seasonal Programs Registration			122
			Community Services			148	0.3
	Community Services				148	0.3	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	FLORAL PARK	1	1.0		
			GARDEN CITY PARK	1	7.0		
			HERRICKS	1	1.0		
			MANHASSET	1	0		
			MANORHAVEN	1	1.0		

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	PORT WASHINGTON	4	5.0
			PORTWASHINGTON	1	4.0
		Animal Sh - Barking Dog		10	3.4
		Animal Sh - Call Back		1	3.0
		Animal Sh - Call Back		1	3.0
		Animal Sh - Dog Adoption		52	0
		Animal Sh - Dog Adoption		52	0
		Animal Sh - Dog Defecation	GARDEN CITY PARK	1	12.0
			MANHASSET	1	10.0
			NEW CASSEL	1	2.0
		Animal Sh - Dog Defecation		3	8.0
		Animal Sh - Found Animal	ASTORIA	1	1.0
			CARLE PLACE	2	0
			FARMINGDALE	1	1.0
			FLOWER HILL	1	0
			GREAT NECK	2	0.5
			GREAT NECK PLAZA	1	0
			MANHASSET	2	1.0
			MERRICK	1	1.0
			MONTAUK	1	0
			WESTBURY	2	1.5
				1	1.0
		Animal Sh - Found Animal		15	0.7
		Animal Sh - Injured Dog	NORTH NEW HYDE PARK	1	19.0
		Animal Sh - Injured Dog		1	19.0
		Animal Sh - Lost Animal	BROOKVILLE	1	0
			GREAT NECK	7	0.3
			GREAT NECK ESTATES	1	0
			HAUPPAUGE	1	2.0
			MUNSEY PARK	1	1.0
			NEW HYDE PARK	1	1.0
			NORTH HILLS	1	0
			PLANDOME	1	1.0
			PORT WASHINGTON	1	0
			PORT WASHINTON	1	1.0
			ROSLYN	1	1.0
			ROSLYN HEIGHTS	1	2.0
			WESTBURY	2	1.0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	WILLISTON PARK	4	0.2	
				1	1.0	
		Animal Sh - Lost Animal			25	0.6
		Animal Sh - Menacing or Harrassing Dog	GARDEN CITY PARK	1	4.0	
			GREAT NECK	1	1.0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	1	26.0	
			NORTH NEW HYDE PARK	2	2.5	
			ROSLYN HARBOR	1	3.0	
			Animal Sh - Menacing or Harrassing Dog			7
		Animal Sh - Misc	ALBERTSON	1	0	
			CARLE PLACE	1	4.0	
			NORTH NEW HYDE PARK	1	6.0	
			WILLISTON PARK	1	3.0	
				1	5.0	
		Animal Sh - Misc			5	3.6
		Animal Sh - Sign	MANHASSET	1	3.0	
			NEW CASSEL	1	3.0	
			ROSLYN HEIGHTS	1	6.0	
		Animal Sh - Sign			3	4.0
		Animal Sh - Surrender a dog	ALBERTSON	1	0	
			MINEOLA	1	0	
		Animal Sh - Surrender a dog			2	0
		Animal Sh - Unleashed - Stray Dog	GREAT NECK	1	3.0	
			HERRICKS	1	4.0	
			MANORHAVEN	1	11.0	
			MUNSEY PARK	1	1.0	
			NORTH NEW HYDE PARK	1	20.0	
			PLANDOME	1	4.0	
			PORT WASHINGTON	1	6.0	
			ROSLYN HEIGHTS	1	1.0	
		Animal Sh - Unleashed - Stray Dog			8	6.2
	Animal Shelter			132	1.7	
	Cat Shelter	Cat Shelter - Call Back		13	3.5	
		Cat Shelter - Call Back			13	3.5
		Cat Shelter - Feral Cats	ALBERTSON	2	0	
			EAST WILLISTON	1	18.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	5	4.4	

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	GREAT NECK PLAZA	1	0	
			HERRICKS	2	0	
			MANHASSET	3	0	
			MANORHAVEN	3	7.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	7	0	
			PORT WASHINGTON	3	4.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	3	0	
			SEARINGTOWN	1	0	
			WESTBURY	1	0	
			WILLISTON PK	1	0	
		Cat Shelter - Feral Cats			36	2.0
	Cat Shelter			49	2.4	
	Code Enforcement	Code - After Hours/Weekend Construction	GARDEN CITY PARK	1	5.0	
			GREENVALE	1	3.0	
			NEW HYDE PARK	1	10.0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	0.5	
		Code - After Hours/Weekend Construction			6	3.3
		Code - Basketball Stanchion	NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
		Code - Basketball Stanchion			3	0.3
		Code - Building Permit	NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	4	0	
		Code - Building Permit			5	0.2
		Code - Call Back Request		85	3.1	
		Code - Call Back Request			85	3.1
		Code - Commercial Vehicle stored on Residential Property	CARLE PLACE	3	2.3	
			GREAT NECK	1	5.0	
			MANHASSET	3	7.7	
			NORTH NEW HYDE PARK	1	4.0	
		Code - Commercial Vehicle stored on Residential Property			8	4.9
		Code - Court	FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	1	0	
			GLENWOOD	1	0	

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Court	LANDING		
			GREAT NECK	4	0
			GREENVALE	1	0
			MANHASSET	8	0
			NEW CASSEL	1	0
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	5	0
			ROSLYN HEIGHTS	3	0
			SEARINGTOWN	1	0
			WILLISTON PARK	1	0
		Code - Court		31	0
		Code - Drop Off Bin	GARDEN CITY PARK	2	0
		Code - Drop Off Bin		2	0
		Code - Fence	GREAT NECK	1	6.0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
		Code - Fence		4	1.5
		Code - From Transfer	ALBERTSON	1	0
			GREAT NECK	1	0
		Code - From Transfer		2	0
		Code - Garbage	ALBERTSON	1	0
			FLORAL PARK CENTRE	1	4.0
			GARDEN CITY PARK	4	2.8
			GREENVALE	1	0
			MANHASSET	1	1.0
			NEW CASSEL	5	3.4
			NORTH NEW HYDE PARK	3	0.3
			PORT WASHINGTON	1	4.0
		Code - Garbage		17	2.2
		Code - Graffiti	NORTH NEW HYDE PARK	1	0
		Code - Graffiti		1	0
		Code - Handicap Parking	NORTH NEW HYDE PARK	1	0
		Code - Handicap Parking		1	0
		Code - Heat / Air Conditioning	GREAT NECK	1	3.0
		Code - Heat / Air Conditioning		1	3.0
		Code - Licensing	ALBERTSON	1	0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Licensing	EAST HILLS	1	0
			MANHASSET	2	0
			MINEOLA	1	0
			PORT WASHINGTON	3	0
		Code - Licensing		8	0
		Code - Lights	GREAT NECK	1	5.0
			PORT WASHINGTON	1	0
		Code - Lights		2	2.5
		Code - Miscellaneous	FLORAL PARK CENTRE	1	6.0
			GARDEN CITY PARK	1	3.0
			GREAT NECK	3	2.0
			MANHASSET	2	0
			NEW CASSEL	1	0
			NEW HYDE PARK	2	0.5
			PORT WASHINGTON	5	9.4
			ROSLYN	1	12.0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
		Code - Miscellaneous		18	4.2
		Code - No Plates / Inoperable Vehicle	GARDEN CITY PARK	1	7.0
			GREAT NECK	1	10.0
			MANHASSET	1	0
			NEW CASSEL	3	1.7
			NEW HYDE PARK	1	0
			WESTBURY	2	0
			WESTBUTY	1	0
		Code - No Plates / Inoperable Vehicle		10	2.2
		Code - Noise	ALBERTSON	1	0
			GARDEN CITY PARK	3	1.7
			GREAT NECK	3	7.0
			MANHASSET	3	3.7
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	1.0
		Code - Noise		12	3.2
		Code - Odor	GREAT NECK	1	1.0
		Code - Odor		1	1.0
		Code - Overgrown Vegetation	ALBERTSON	1	10.0
			CARLE PLACE	1	19.0
			GARDEN CITY PARK	1	0
			GREAT NECK	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	MANHASSET	2	10.0
			NEW CASSEL	2	2.5
			NEW HYDE	1	0
			NORTH NEW HYDE PARK	4	2.2
			PORT WASHINGTON	3	0
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	0
			roslyn heights	1	0
		Code - Overgrown Vegetation		19	3.4
		Code - Property Maintenance	CARLE PLACE	2	3.0
			GARDEN CITY PARK	1	4.0
			GREAT NECK	1	5.0
			GREENVALE	1	0
			HERRICKS	1	4.0
			MANHASSET	3	3.7
			NEW CASSEL	11	1.1
			NEW HYDE PARK	1	5.0
			NORTH NEW HYDE PARK	2	0.5
			PORT WASHINGTON	4	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
			WESTBURY	4	5.0
			WILLISTON PARK	1	6.0
		Code - Property Maintenance		34	2.2
		Code - Property Violations Search		136	1.9
		Code - Property Violations Search		136	1.9
		Code - Sidewalk Obstruction	GARDEN CITY PARK	2	0.5
			NEW CASSEL	1	0
			PORT WASHINGTON	1	3.0
		Code - Sidewalk Obstruction		4	1.0
		Code - Signs	ALBERTSON	1	0
			EAST HILLS	1	1.0
			HERRICKS	1	5.0
			MANHASSET	8	3.8
			MANORHAVEN	1	0
			NORTH NEW HYDE PARK	3	1.3
			PORT WASHINGTON	6	6.8
			ROSLYN HEIGHTS	1	0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Signs	WESTBURY	1	4.0	
				1	0	
		Code - Signs			24	3.5
		Code - Smoke	ROSLYN HEIGHTS	1	11.0	
		Code - Smoke			1	11.0
		Code - Storage and Display	NORTH NEW HYDE PARK	2	5.0	
		Code - Storage and Display			2	5.0
		Code - Tree Removal	GREAT NECK	2	2.0	
			MANHASSET	1	0	
			PORT WASHINGTON	1	0	
			SEARINGTOWN	1	1.0	
		Code - Tree Removal			5	1.0
		Code - Unlawful Property Use	CARLE PLACE	1	9.0	
			GREAT NECK	1	0	
			MANHASSET	1	2.0	
			NEW CASSEL	2	0	
			PORT WASHINGTON	1	13.0	
			WESTBURY	1	8.0	
		Code - Unlawful Property Use			7	4.6
		Code - Water Flow / Accumulation	MANHASSET	1	1.0	
		Code - Water Flow / Accumulation			1	1.0
	Code Enforcement			450	2.4	
	Parking Enforcement	Prkg Enfrc - Call Back Request		5	2.6	
			Prkg Enfrc - Call Back Request			5
		Prkg Enfrc - Commercial Parking	GARDEN CITY PARK	1	7.0	
			GREAT NECK	1	0	
			NEW CASSEL	1	7.0	
			PORT WASHINGTON	1	4.0	
		Prkg Enfrc - Commercial Parking			4	4.5
		Prkg Enfrc - Parking Violations Complaint	CARLE PLACE	1	3.0	
			GARDEN CITY PARK	5	2.8	
			GARDEN CITY park	1	0	
			GREAT NECK	4	1.5	
			GREENVALE	1	1.0	
			Great Neck	1	5.0	
			HERRICKS	1	0	
			MANHASSET	5	3.8	

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	NEW HYDE PARK	1	0	
			PORT WASHINGTON	8	1.9	
		Prkg Enfrc - Parking Violations Complaint			28	2.2
	Parking Enforcement			37	2.5	
Department of Public Safety				668	2.2	
Department of Public Works	Department of Public Works	DPW - Road Project	CARL PLACE	1	0	
			CARLE PLACE	15	0	
			GREAT NECK	1	7.0	
			MANHASSET	2	2.0	
			PLAINVIEW	1	0	
				2	2.0	
		DPW - Road Project			22	0.7
		Department of Public Works			22	0.7
	Highway Department	Hwy - Animal Sign - New Request	MANHASSET	1	0	
			NEW CASSEL	1	0	
		Hwy - Animal Sign - New Request			2	0
		Hwy - Basketball Stanchion	NORTH NEW HYDE PARK	1	0	
		Hwy - Basketball Stanchion			1	0
		Hwy - Bee's Nest Removal	GARDEN CITY PARK	1	11.0	
			GREAT NECK	1	7.0	
			MANHASSET	1	6.0	
			MANHASSET HILLS	1	0	
			NORTH NEW HYDE PARK	3	1.7	
			ROSLYN HEIGHTS	1	4.0	
		Hwy - Bee's Nest Removal			8	4.1
		Hwy - Call Back Request		16	2.6	
		Hwy - Call Back Request			16	2.6
		Hwy - Catch Basin	AL BERTSON	1	0	
			ALBERTSON	3	1.3	
			CARLE PLACE	3	0.7	
			GARDEN CITY PARK	2	4.0	
			GREENVALE	1	5.0	
HERRICKS			4	3.8		
MANHASSET	1		1.0			
NEW HYDE PARK	3		3.0			
NO NEW HYDE PARK	1		3.0			
NORTH NEW HYDE PARK	2		4.0			
PORT WASHINGTON	2		0.5			

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Catch Basin	ROSLYN HEIGHTS	2	0
				1	4.0
		Hwy - Catch Basin		26	2.3
		Hwy - Complaint - Highway Employee / Vehicle	CARLE PLACE	1	0
		Hwy - Complaint - Highway Employee / Vehicle		1	0
		Hwy - Curb Repair	CARLE PLACE	1	5.0
			GARDEN CITY PARK	1	0
			GREAT NECK	2	0.5
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
		Hwy - Curb Repair		7	0.9
		Hwy - Dead Animal Pickup	ALBERTSON	3	1.3
			CARLE PLACE	1	4.0
			GARDEN CITY PARK	1	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	4	1.8
			PORT WASHINGTON	2	2.0
			PORT WASHINGTON NORTH	1	1.0
			ROSLYN HEIGHTS	3	0.7
			WESTBURY	1	1.0
		Hwy - Dead Animal Pickup		17	1.4
		Hwy - Grass Cut / Mow	CARLE PLACE	2	0.5
			GARDEN CITY PARK	1	0
			MNAHASSET	1	2.0
			NEW HYDE PARK	1	2.0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	2.0
			SEARINGOWN	1	2.0
			WESTBURY	1	2.0
		Hwy - Grass Cut / Mow		9	1.2
		Hwy - Informational		1	0
		Hwy - Informational		1	0
		Hwy - Manhole Repair	GARDEN CITY PARK	1	0
		Hwy - Manhole Repair		1	0
		Hwy - Miscellaneous	searingtown	1	1.0
			CARLE PLACE	3	2.3
			GARDEN CITY PARK	1	0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Miscellaneous	GREAT NECK	1	8.0
			HERRICKS	1	0
			MANHASSET	1	4.0
			NEW CASSEL	2	1.0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	6	4.2
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	1.0
			SEARINGTOWN	3	0.3
			UNIVERSITY GARDENS	1	4.0
		Hwy - Miscellaneous		25	2.1
		Hwy - Permits / Road Opening Application Request		5	0.6
		Hwy - Permits / Road Opening Application Request		5	0.6
		Hwy - Pothole	ALBERTSON	1	1.0
			CARLE PLACE	1	2.0
			GARDEN CITY PARK	1	1.0
			GREAT NECK	1	5.0
			GREENVALE	1	0
			HERRICKS	1	4.0
			MANHASSET	3	1.3
			MANHASSET HILLS	1	0
			MUNSEY PARK	1	1.0
			NEW CASSEL	1	1.0
			NO NEW HYDE PARK	1	5.0
			NORTH NEW HYDE PARK	3	2.0
			PORT WASHINGTON	2	6.0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	1	3.0
			SEARINGTOWN	1	2.0
			WESTBURY	1	0
		Hwy - Pothole		22	2.1
		Hwy - Sprinkler Damage	WESTBURY	1	7.0
		Hwy - Sprinkler Damage		1	7.0
		Hwy - Street Drainage / Flooding	ALBERTSON	1	1.0
			CARLE PLACE	4	0
			GARDEN CITY PARK	3	0.3

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	GREENVALE	1	1.0
			HERRICKS	1	1.0
			MANHASSET	2	5.0
			MANHASSET HILLS	1	0
			NEW CASSEL	1	0
			NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	4	0.2
			ROSLYN	1	1.0
			ROSLYN HEIGHTS	2	0.5
			SEARINGTOWN	1	0
		Hwy - Street Drainage / Flooding		25	0.7
		Hwy - Street Painting	BAXTER ESTATES	1	0
			CARLE PLACE	1	0
			FLORAL PARK CENTER	12	0
			FLORAL PARK CENTRE	8	0
			GREAT NECK	3	0
			MANHASSET	1	0
			NEW CASSEL	16	0
			NEW HYDE PARK	7	0
			PORT WASHINGTON	3	1.7
			ROSLYN	1	7.0
			manhasset	1	0
			new cassel	1	0
		Hwy - Street Painting		55	0.2
		Hwy - Street Sign - New Request	GREAT NECK	3	0
			MANHASSET	2	0
			NEW CASSEL	1	0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	2	0
			WESTBURY	1	0
		Hwy - Street Sign - New Request		10	0
		Hwy - Street Sign - Remove	CARLE PLACE	1	0
			GREAT NECK	1	0
			PORT WASHINGTON	1	0
		Hwy - Street Sign - Remove		3	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	2	1.5
			CARLE PLACE	5	0.6
			GARDEN CITY PARK	3	2.7
			GREAT NECK	6	0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	GREENVALE	1	7.0
			HERRICKS	1	0
			MANHASSET	7	2.6
			NEW CASSEL	31	0.5
			NEW HYDE PARK	5	0
			PORT WASHINGTON	9	1.3
			ROSLYN	1	0
			ROSLYN HEIGHTS	3	0.7
			SEARINGTOWN	1	6.0
			WESTBURY	8	0
			manhasset	2	0
			new cassel	5	0
			roslyn	1	0
				2	4.5
		Hwy - Street Sign - Repair / Replace		93	0.9
		Hwy - Street Sweeping / Cleaning	ALBERTSON	1	0
			GARDEN CITY PARK	1	4.0
			GREAT NECK	1	2.0
			HERRICKS	3	1.0
			MANHASSET	3	3.3
			NEW CASSEL	1	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	14.0
			SEARINGTOWN	1	0
		Hwy - Street Sweeping / Cleaning		13	2.5
		Hwy - Sump		2	0
		Hwy - Sump		2	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	3	0.3
			CARLE PLACE	2	1.5
			GARDEN CITY PARK	13	0.6
			GREAT NECK	6	1.2
			HERRICKS	2	1.0
			MANHASSET	8	1.4
			NEW CASSEL	5	0.8
			NEW HYDE PARK	4	0.5
			NORTH NEW HYDE PARK	14	1.1
			PORT WASHINGTON	11	1.1
			ROSLYN HEIGHTS	9	1.9
			SEARINGTOWN	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	WILLISTON PARK	1	1.0
				1	0
		Hwy - Tree Branch / Debris Pickup		80	1.1
		Hwy - Tree Fallen - Emergency	GARDEN CITY PARK	3	2.0
			GREAT NECK	2	1.5
			HERRICKS	1	1.0
			MANHASSET	1	0
			NO NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	5	1.4
			PORT WASHINGTON	3	1.3
			ROSLYN HEIGHTS	1	0
			garden city park	1	2.0
		Hwy - Tree Fallen - Emergency		18	1.3
		Hwy - Tree Planting	ALBERTSON	5	0
			CARLE PLACE	2	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	2	0
			GREAT NECK	1	0
			NORTH NEW HYDE PARK	8	0
			PORT WASHINGTON	7	0.1
			SEARINGTOWN	2	0.5
		Hwy - Tree Planting		28	0.1
		Hwy - Tree Removal Objection	NORTH NEW HYDE PARK	1	0
		Hwy - Tree Removal Objection		1	0
		Hwy - Tree Stump Removal	BAXTER ESTATES	1	2.0
			CARLE PLACE	1	0
			FLORAL PARK	1	0
			GARDEN CITY PARK	4	0
			GREAT NECK	4	1.8
			HERRICKS	2	0
			MANHASSET	2	0
			N NEW HYDE PARK	1	0
			NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	14	0.9
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	3	0
				1	0
		Hwy - Tree Stump Removal		38	0.6

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	ALBERTSON	11	0
			CARLE PLACE	4	0.8
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	17	0.1
			GREAT NECK	10	0.3
			HERRICKS	7	0
			MANHASSET	7	0
			MANHASSET HILLS	1	0
			MUNSEY PARK	1	0
			NEW CASSEL	8	0
			NEW HYDE PARK	19	1.8
			NORTH NEW HYDE PARK	39	0.6
			POR WASHINGTON	1	1.0
			PORT WASH	1	2.0
			PORT WASHINGTON	26	0.1
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	8	0
			SEARINGTOWN	5	5.2
			UNIVERSITY GARDENS	1	0
				1	0
		Hwy - Tree Trimming / Removal Inspection		169	0.6
	Highway Department			677	1.0
	Street Lighting District	Street Light - Cable Break	MANHASSET	1	5.0
			SEARINGTOWN	1	7.0
		Street Light - Cable Break		2	6.0
		Street Light - Cycles On / Off	ALBERTSON	1	0
			GARDEN CITY PARK	3	3.3
			MANHASSET	1	2.0
			NEW CASSEL	2	6.5
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	2	2.5
			SEARINGTOWN	1	0
			WESTBURY	1	0
			manhasset	2	6.0
			port washington	1	2.0
		Street Light - Cycles On / Off		16	2.8
		Street Light - Fixture Problem	CARLE PLACE	1	3.0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Fixture Problem	GARDEN CITY PARK	2	0
			GREAT NECK	1	0
			MANHASSET	1	0
			MANHASSET HILLS	1	0
			NEW HYDE PARK	1	9.0
			PORT WASHINGTON	1	0
		Street Light - Fixture Problem		8	1.5
		Street Light - Light Out (Single)	ALBERTSON	5	4.2
			CARLE PLACE	9	4.8
			GARDEN CITY PARK	8	3.1
			GREAT NECK	5	4.0
			GREENVALE	1	0
			HERRICKS	2	0
			MANHASSET	9	1.9
			NEW CASSEL	6	1.2
			NEW HYDE PARK	3	2.3
			NO NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	15	2.7
			PORT WASHINGTON	13	1.4
			PORT WASHINTON	1	3.0
			ROSLYN	1	6.0
			ROSLYN HEIGHTS	10	1.2
			SEARINGTOWN	7	0.9
			UNIVERSITY GARDENS	2	3.0
			WESTBURY	6	3.2
			WILLISTON PARK	1	2.0
			port washington	1	2.0
				1	0
		Street Light - Light Out (Single)		108	2.4
		Street Light - Lights Out (Multiple)	ALBERTSON	3	2.3
			CARLE PLACE	3	6.7
			GARDEN CITY PARK	1	0
			GREAT NECK	3	0.3
			MANHASSET	2	3.5
			MANORHAVEN	2	6.0
			NORTH NEW HYDE PARK	2	1.0
			PORT WASHINGTON	1	5.0
			ROSLYN	1	0
			ROSLYN HEIGHTS	4	1.0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	SEARINGTOWN	1	0
			WESTBURY	1	0
			carle place	1	3.0
		Street Light - Lights Out (Multiple)		25	2.4
		Street Light - Mark Out	ALBERTSON	5	0.8
			BAXTER ESTATES	1	2.0
			CARLE PLACE	7	2.4
			GARDEN CITY PARK	4	1.5
			GLENWOOD LANDING	1	0
			GREAT NECK	6	1.8
			GREAT NECK ESTATES	1	4.0
			GREAT NECK PLAZA	1	0
			MANHASSET	27	2.6
			N NEW HYDE PARI	1	2.0
			N NEW HYDE PARK	1	1.0
			NEW HYDE PARK	3	4.0
			NORTH NEW HYDE PARK	10	3.3
			PLANDOME HEIGHTS	1	1.0
			PORT WASHINGTON	15	2.8
			ROSLYN HEIGHTS	11	1.8
			SEARINGTOWN	2	1.5
			THOMASTON	2	2.5
			UNIVERSITY GARDENS	1	0
			UNIVESITY GARDENS	1	5.0
			WESTBURY	1	1.0
		Street Light - Mark Out		102	2.3
		Street Light - Misc Problems	CARLE PLACE	1	0
			GREAT NECK	1	0
		Street Light - Misc Problems		2	0
		Street Light - On During Day	ALBERTSON	1	2.0
			CARLE PLACE	4	4.2
			GARDEN CITY	1	5.0
			GARDEN CITY PARK	4	2.0
			GREAT NECK	5	1.0
			MANHASSET	2	7.5
			NEW CASSEL	1	3.0
			NEW HYDE PARK	5	3.6
			NORTH NEW HYDE PARK	13	4.2

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - On During Day	PORT WASHINGTON	1	5.0	
			ROSLYN HEIGHTS	3	2.7	
			UNIVERSITY GARDENS	2	0.5	
			new cassel	1	1.0	
		Street Light - On During Day			43	3.3
		Street Light - Pole Problem	CARLE PLACE	2	0	
			GARDEN CITY PARK	1	4.0	
			NEW HTDE PARK	1	5.0	
			NEW HYDE PARK	1	5.0	
			NORTH NEW HYDE PARK	1	5.0	
	PORT WASHINGTON		2	1.5		
	Street Light - Pole Problem			8	2.8	
	Street Lighting District			314	2.5	
	Department of Public Works			1,013	1.4	
Housing Authority	Housing Authority	Housing - Appliance	NEW CASSEL	1	1.0	
		Housing - Appliance			1	1.0
		Housing - High Priority SR	MANHASSET	1	6.0	
			NEW CASSEL	1	0	
		Housing - High Priority SR			2	3.0
		Housing - Misc Carpentry	GREAT NECK	1	1.0	
			NEW CASSEL	1	7.0	
		Housing - Misc Carpentry			2	4.0
		Housing - Misc Construction	MANHASSET	1	0	
		Housing - Misc Construction			1	0
		Housing - Misc SR	MANHASSET	4	6.0	
			NEW CASSEL	4	0.8	
		Housing - Misc SR			8	3.4
		Housing - Plumbing	MANHASSET	1	4.0	
			NEW CASSEL	3	2.3	
	Housing - Plumbing			4	2.8	
	Housing Authority			18	2.9	
	Housing Authority			18	2.9	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		11	0	
		HR - Call Back Request			11	0
		HR - Medical and Insurance Benefits		6	3.3	
		HR - Medical and Insurance Benefits			6	3.3
		HR - Misc SR		1	6.0	
		HR - Misc SR			1	6.0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Human Resources and Finance	Human Resources and Finance	HR - Nova Time		1	1.0
		HR - Nova Time		1	1.0
		HR - Personnel and Employment		4	3.2
		HR - Personnel and Employment		4	3.2
	Human Resources and Finance			23	1.7
Human Resources and Finance				23	1.7
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	GARDEN CITY PARK	3	1.0
			GREAT NECK	2	0
			GREAT NECK PLAZA	1	3.0
			MANHASSET	1	0
			PORT WASHINGTON	4	0
			PORT WASHINGTON NORTH	1	3.0
			ROSLYN	1	1.0
			THOMASTON	1	7.0
			WESTBURY	1	4.0
		OIC - From Transfer		15	1.4
		OIC - Inter Municipal SR	CARLE PLACE	2	2.0
			EAST WILLISTON	1	1.0
			FLOWER HILL	2	0.5
			GARDEN CITY PARK	5	1.0
			GREAT NECK	3	2.3
			GREAT NECK PLAZA	2	2.0
			GREENVALE	1	0
			MANHASSET	3	0.7
			MANHASSET HILLS	1	3.0
			MANORHAVEN	1	2.0
			MINEOLA	1	0
			NEW HYDE PARK	5	2.4
			NO NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	3	1.3
			PORT WASHINGTON NORTH	1	3.0
			ROSLYN	1	0
			ROSLYN HARBOR	1	1.0
			ROSLYN HEIGHTS	2	1.0
			WESTBURY	2	2.5
			port washington	1	2.0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	searingtown	1	0
				1	2.0
		OIC - Inter Municipal SR		42	1.5
	Inter Municipal Affairs			57	1.5
Inter Municipal Affairs				57	1.5
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		5	0
		Park - Call Back Request		5	0
		Park - From Transfer	GREAT NECK	1	3.0
			PORT WASHINGTON	1	0
		Park - From Transfer		2	1.5
		Park - Miscellaneous	FLOWER HILL	1	5.0
			MANHASSET	2	3.5
			MINEOLA	1	3.0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	0
			WESTBURY	1	7.0
				1	0
			Park - Miscellaneous		8
		Park - Park Facilities Maintenance		11	1.5
		Park - Park Facilities Maintenance		11	1.5
		Park - Park Lights		1	4.0
		Park - Park Lights		1	4.0
		Park - Park Permit Application Request		14	0
		Park - Park Permit Application Request		14	0
		Park - Park and Recreation Literature Request		14	0
		Park - Park and Recreation Literature Request		14	0
	Parks and Recreation Department			55	0.9
Parks and Recreation Department				55	0.9
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		1	1.0
		BZA - Questions needing Answers		1	1.0
	Board of Zoning Appeals			1	1.0
	Building Department	Bldg - Application Status	ALBERTSON	3	0.3
			BALLSTON LAKE	1	0
			CARLE PLACE	7	3.0
			GARDEN CITY PARK	2	5.0
			GREAT NECK	2	3.5
			GREENVALE	1	1.0
			HERRICKS	1	1.0
			MANHASSET	4	3.2
	NEW CASSEL	1	0		

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Application Status	NEW HDYE PARK	1	3.0
			NEW HYDE PARK	2	2.5
			NORTH NEW HYDE PARK	5	3.6
			PORT WASHINGTON	11	2.8
			ROSLYN HEIGHTS	2	5.0
			SEARINGTOWN	4	1.5
			WESTBURY	1	7.0
			WILLISTON PARK	1	8.0
		Bldg - Application Status		49	2.9
		Bldg - Call Back		11	1.5
		Bldg - Call Back		11	1.5
		Bldg - Certificate Status	CARLE PLACE	1	0
			PORT WASHINGTON	1	0
				3	0
		Bldg - Certificate Status		5	0
		Bldg - Construction Complaint	ALBERTSON	1	0
			CARLE PLACE	1	0
			PORT WASHINGTON	2	2.0
			SEARINGTOWN	1	8.0
			WESTBURY	1	6.0
		Bldg - Construction Complaint		6	3.0
		Bldg - Employee Complaint	UNIVERSITY GARDENS	1	1.0
		Bldg - Employee Complaint		1	1.0
		Bldg - From Transfer	ROSLYN HEIGHTS	1	0
				1	2.0
		Bldg - From Transfer		2	1.0
		Bldg - General Question Needs Answers		51	2.7
		Bldg - General Question Needs Answers		51	2.7
		Bldg - Housing Complaint	CARLE PLACE	1	3.0
			NEW CASSEL	1	4.0
		Bldg - Housing Complaint		2	3.5
		Bldg - Illegal Housing	ALBERTSON	4	0.5
			CARLE PLACE	2	2.0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	3	0
			GREAT NECK	2	0
			HERRICKS	3	0
			MANHASSET	1	0
			NEW CASSEL	5	4.4

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	2	0	
			ROSLYN	1	0	
			SEARINGTOWN	2	0	
		Bldg - Illegal Housing			31	0.9
		Bldg - Inspection Request	HERRICKS	1	0	
			PORT WASHINGTON	1	10.0	
			ROSLYN HEIGHTS	1	6.0	
				1	0	
		Bldg - Inspection Request			4	4.0
		Bldg - Permit Question Needs Answers		7	1.3	
		Bldg - Permit Question Needs Answers			7	1.3
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	0	
			CARLE PLACE	1	8.0	
			MANHASSET	3	3.3	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			PLANDOME MANOR	1	0	
			PORT WASHINGTON	6	5.3	
			SEARINGTOWN	1	0	
		Bldg - Suspect Work Without a Permit			15	3.3
	Building Department			184	2.3	
	Planning Department	Planning - Call Back Request		4	3.5	
		Planning - Call Back Request			4	3.5
		Planning - Questions needing Answers	PORT WASHINGTON	1	4.0	
		Planning - Questions needing Answers			1	4.0
		Planning - Request for Flood Map	GREAT NECK	1	5.0	
		Planning - Request for Flood Map			1	5.0
	Planning Department			6	3.8	
Planning and Building Department				191	2.4	
Project Independence	Project Independence	PI - Call Back Request	great neck	1	0	
			ALBERTSON	1	0	
			EAST WILLISTON	1	1.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	4	0.8	
			GREAT NECK PLAZA	7	1.3	
			GREENVALE	1	3.0	
			HERRICKS	1	0	
			MANHASSET	6	0.8	

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Call Back Request	MINEOLA	5	0.2
			NEW CASSEL	1	1.0
			PORT WASHINGTON	2	0.5
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	5.0
				1	0
		PI - Call Back Request		34	0.9
		PI - Caregiver Support	EAST HILLS	2	2.0
			GARDEN CITY PARK	1	1.0
			GREAT NECK	1	2.0
			GREAT NECK PLAZA	1	1.0
			HERRICKS	2	1.5
			MINEOLA	2	0
			PORT WASHINGTON NORTH	1	2.0
			WILLISTON PARK	1	0
		PI - Caregiver Support		11	1.2
		PI - Financial Assistance	CARLE PLACE	1	0
			GREAT NECK	1	2.0
			NEW CASSEL	1	1.0
		PI - Financial Assistance		3	1.0
		PI - Flu Shot Registration	NORTH NEW HYDE PARK	1	0
		PI - Flu Shot Registration		1	0
		PI - Food and Hunger	MINEOLA	1	1.0
		PI - Food and Hunger		1	1.0
		PI - Health and Mental Health	great neck	1	0
			EAST HILLS	1	0
			FLORAL PARK	1	0
			FLOWER HILL	1	0
			GEAT NECK	1	0
			GREAT NECK	37	0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	50	0
			KENSINGTON	1	3.0
			KINGS POINT	1	0
			MANHASSET	5	0
			MANORHAVEN	13	0
			MINEOLA	2	1.0
			NORTH NEW HYDE PARK	14	0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Health and Mental Health	PORT WASHINGTON	47	0.2
			PORT WASHINGTON NORTH	4	0
			ROSLYN HEIGHTS	1	0
			THOMASTON	4	0
			WESTBURY	1	0
				1	0
		PI - Health and Mental Health		187	0.1
		PI - Household Maintenance	ALBERTSON	2	0.5
			GARDEN CITY PARK	4	2.0
			GREAT NECK	1	0
			GREAT NECK ESTATES	1	1.0
			HERRICKS	2	0.5
			MANORHAVEN	1	5.0
			MINEOLA	10	1.1
			NEW HYDE PARK	3	3.3
			NORTH NEW HYDE PARK	2	1.0
			OLD WESTBURY	1	2.0
			PORT WASHINGTON	5	0.4
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	1.0
			RUSSEL GARDENS	1	0
			WILLISTON PARK	7	0.6
				1	0
		PI - Household Maintenance		43	1.1
		PI - Membership Registration	ALBERTSON	4	0
			CARLE PLACE	5	0
			EAST HILLS	3	0
			EAST WILLISTON	1	0
			FLORAL PARK	1	0
			GARDEN CITY PARK	6	0
			GREAT NECK	7	0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	11	0
			HERRICKS	2	0
			KENSINGTON	1	0
			MANHASSET	2	0
			MANORHAVEN	3	0
			MINEOLA	13	0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Membership Registration	NEW CASSEL	6	0
			NEW HYDE PARK	4	0
			NORTH HILLS	5	0
			NORTH NEW HYDE PARK	8	0
			OLD WESTBURY	2	0
			PORT WASHINGTON	9	0
			PORT WASHINGTON NORTH	2	0
			ROSLYN	3	0
			ROSLYN HEIGHTS	1	0
			RUSSELL GARDENS	1	0
			SEARINGTOWN	1	0
			THOMASTON	1	0
			WESTBURY	3	0
			WILLISTON PARK	4	0
			mineola	1	0
				1	0
		PI - Membership Registration		112	0
		PI - Miscellaneous	ALBERTSON	1	1.0
			CARLE PLACE	1	5.0
			EAST HILLS	1	6.0
			EAST WILLISTON	1	0
			FLORA PARK	1	7.0
			FLORAL PARK	1	6.0
			FLOWER HILL	1	1.0
			GARDEN CITY PARK	3	0.7
			GREAT NECK	6	0.7
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	1	1.0
			HERRICKS	1	0
			MANHASSET	2	0
			MINEOLA	4	1.2
			NEW CASSEL	2	4.5
			NEW HYDE PARK	4	4.0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	5	1.4
			PORT WASHINGTON NORTH	1	3.0
			ROSLYN HARBOR	1	7.0
			ROSLYN HEIGHTS	3	0.7

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Miscellaneous	RUSSELL GARDENS	1	0
			SEARINGTOWN	1	1.0
			THOMASTON	1	4.0
			WESTBURY	3	3.7
			WILLISTON PARK	2	0.5
				1	2.0
		PI - Miscellaneous		51	2.0
		PI - NORC SR	NEW HYDE PARK	4	0
			NORTH NEW HYDE PARK	6	1.2
		PI - NORC SR		10	0.7
		PI - Program Registration	ALBERTSON	1	1.0
			CARLE PLACE	1	0
			GARDEN CITY	1	8.0
			GREAT NECK	9	0.1
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	5	0.2
			HERRICKS	1	1.0
			KINGS POINT	1	0
			LAKE SUCCESS	1	0
			MANHASSET	3	1.0
			MANORHAVEN	1	0
			MINEOLA	6	3.7
			NEW CASSEL	2	0.5
			NEW HYDE PARK	5	1.6
			NORTH NEW HYDE PARK	3	0
			PORT WASHINGTON	1	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	3	0
			THOMASTON	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	4.0
		PI - Program Registration		49	1.0
		PI - Taxi Service	ALBERTSON	37	0
			BAXTER ESTATES	10	0
			CARLE PLACE	5	0.2
			EAST HILLS	25	0
			EAST WILLISTON	4	0
			FLORAL PARK	23	0.1

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	FLORAL PARK CENTRE	1	0
			FLOWER HILL	7	0
			GARDEN CITY	1	0
			GARDEN CITY PARK	84	0.1
			GRADEN CITY	1	0
			GRAET NEXK	1	0
			GREAT ENCK	1	0
			GREAT LA	1	0
			GREAT NECK	176	0.1
			GREAT NECK ESTATES	9	0
			GREAT NECK NY	1	0
			GREAT NECK PLAZA	97	0.1
			HERRICKS	23	0.3
			KENSINGTON	14	0
			KINGS POINT	20	0.0
			LAKE SUCCESS	2	0
			MANHASSET	49	0
			MANORHAVEN	33	0
			MINEOLA	103	0.0
			NEW CASSEL	35	0
			NEW HYDE PARK	55	0.1
			NORTH HILLS	57	0
			NORTH NEW HYDE PARK	55	0
			PORT WASHIINGTON	1	0
			PORT WASHINGTON	201	0
			PORT WASHINGTON NORTH	28	0
			PORT WSAHINGTON	1	0
			PORT WSHINGTON	2	0
			PORTWASHINGTON	7	0
			ROLYN HEIGHTS	1	0
			ROSLYN	17	0
			ROSLYN HARBOR	2	0
			ROSLYN HEIGHTS	42	0.0
			ROSLYN HEIGTS	1	0
			RUSSELL GARDENS	5	0
			SADDLE ROCK	4	0
			SANDS POINT	1	0
			SEARINGTOWN	7	0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	THOMASTON	4	0
			UNIVERSITY GARDENS	2	0
			WESTBURY	1	0
			WESTBURY	28	0
			WILLISTON PARK	44	0.0
				6	0
		PI - Taxi Service		1,335	0.0
		PI - Taxi Service Cancellation	ALBERTSON	2	0
			EAST HILLS	6	0
			FLORAL PARK	1	0
			GARDEN CITY PARK	10	0
			GREAT NECK	15	0
			GREAT NECK PLAZA	11	0
			HERRICKS	1	0
			KINGS POINT	1	0
			MANHASSET	2	0
			MANORHAVEN	2	0
			MINEOLA	12	0
			NEW HYDE PARK	5	0
			NORTH HILLS	3	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	13	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN	2	0
			ROSLYN HEIGHTS	2	0
			SEARINGTOWN	1	0
			WESTBURY	1	0
			WILLISTON PARK	2	0
		PI - Taxi Service Cancellation		95	0
		PI - Taxi Service Complaint	GREAT NECK PLAZA	2	0.5
			HERRICKS	1	3.0
			KENSINGTON	2	0.5
			KINGS POINT	1	0
			MANHASSET	1	0
			MINEOLA	3	0.3
			NEW HYDE PARK	1	1.0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Complaint	PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	3.0		
			WILLISTON PARK	3	1.3		
		PI - Taxi Service Complaint			18	0.8	
		PI - Transportation/Mobility Mgmt Info	EAST HILLS	4	0.5		
			FLORAL PARK	1	0		
			GREAT NECK	1	1.0		
			GREAT NECK ESTATES	1	1.0		
			GREAT NECK PLAZA	2	1.5		
			HERRICKS	2	0.5		
			KENSINGTON	2	1.0		
			MINELOA	1	0		
			MINEOLA	1	0		
			NEW HYDE PARK	5	1.0		
			NORTH NEW HYDE PARK	2	1.0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	3	0.3		
			WILLISTON PARK	1	0		
			PI - Transportation/Mobility Mgmt Info			27	0.7
			PI - Volunteer	ALBERTSON	1	3.0	
				GREAT NECK	1	0	
		MINEOLA		1	0		
		ROSLYN		1	1.0		
		PI - Volunteer			4	1.0	
		Project Independence			1,981	0.2	
		Project Independence				1,981	0.2
		Solid Waste Management	Solid Waste Management	SWMA - Call Back		18	1.4
	SWMA - Call Back			18	1.4		
	SWMA - Carting Complaints			ALBERTSON	5	0.6	
				NORTH NEW HYDE PARK	2	3.0	
PORT WASHINGTON				1	4.0		
SEARINGTOWN				1	2.0		
WESTBURY				2	1.0		
SWMA - Carting Complaints				11	1.5		
SWMA - From Transfer	MINEOLA			1	1.0		
	WESTBURY			1	1.0		
SWMA - From Transfer				2	1.0		
SWMA - Garbage Not Picked Up	ALBERTSON			1	0		
	MANHASSET			1	0		

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	NEW CASSEL	1	2.0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	4	1.2	
			SEARINGTOWN	1	0	
		SWMA - Garbage Not Picked Up			10	0.7
	Solid Waste Management			41	1.3	
	Sustainability Department	SWMA - Compost	ALBERTSON	1	0	
			CARLE PLACE	1	3.0	
			MINEOLA	1	2.0	
			NEW HYDE PARK	1	5.0	
			PORT WASHINGTON	1	6.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	6.0	
			SWMA - Compost		7	3.1
			SWMA - Rain Barrel	BAXTER ESTATES	1	1.0
				CARLE PLACE	1	7.0
				MINEOLA	1	0
			SWMA - Rain Barrel		3	2.7
			SWMA - Recycling / STOP Call Back		4	5.0
			SWMA - Recycling / STOP Call Back		4	5.0
		Sustainability Department			14	3.6
	Solid Waste Management			55	1.9	
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	NORTH NEW HYDE PARK	2	0
			311 - LIPA Power Outage		2	0
			311 - SR Constituent Follow-up		81	0
			311 - SR Constituent Follow-up		81	0
			311 - Street Repaving Schedule Inquiry	GARDEN CITY PARK	1	0
GREENVALE				1	0	
MANHASSET				1	0	
311 - Street Repaving Schedule Inquiry			3	0		
311 Call Center			86	0		
Supervisor's Office		SupV - Airplane	EAST HILLS	1	0	
			GARDEN CITY	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	1	0	
			MANHASSET	1	0	
			MANORHAVEN	2	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	62	0	

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Airplane	NORTH NEW HYDE PARK	8	0	
			PORT WASHINGTON	126	0	
			SANDS POINT	25	0	
			SEARINGTOWN	193	0	
			WILLISTON PARK	2	0	
				1	0	
		SupV - Airplane			426	0
		SupV - Complaint - Other Employee	EAST HILLS	1	1.0	
			GARDEN CITY PARK	1	2.0	
			NEW CASSEL	1	4.0	
			NORTH NEW HYDE PARK	3	3.7	
			PORT WASHINGTON	3	0.3	
				1	10.0	
		SupV - Complaint - Other Employee			10	2.9
		SupV - Helicopter	FLORAL PARK	1	0	
			FLOWER HILL	3	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK PLAZA	5	0	
			MANHASSET	19	0	
			MUNSEY PARK	2	0	
			NEW HYDE PARK	2	0	
			PLANDOME HEIGHTS	1	0	
			PORT WASHINGTON	4	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
				1	0	
			SupV - Helicopter			42
		SupV - Thank You from Constituent	CARLE PLACE	1	0	
			GARDEN CITY PARK	2	0	
			GLEN COVE	1	0	
			MINEOLA	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN	1	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
		SupV - Thank You from Constituent			12	0
		Supervisor's Office			490	0.1

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office				576	0.1
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		175	0
		Town Clerk - Birth Certificate		175	0
		Town Clerk - Block Party Application		4	0
		Town Clerk - Block Party Application		4	0
		Town Clerk - Contracts & Bids		5	0
		Town Clerk - Contracts & Bids		5	0
		Town Clerk - Death Certificate		84	0
		Town Clerk - Death Certificate		84	0
		Town Clerk - Dog License		65	0
		Town Clerk - Dog License		65	0
		Town Clerk - Domestic Partnership		3	0
		Town Clerk - Domestic Partnership		3	0
		Town Clerk - Events and Scheduling		2	0
		Town Clerk - Events and Scheduling		2	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Fishing License		1	0
		Town Clerk - Fishing License		1	0
		Town Clerk - Hunting License		2	0
		Town Clerk - Hunting License		2	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Marriage Certificate		50	0
		Town Clerk - Marriage Certificate		50	0
		Town Clerk - Marriage License		73	0
		Town Clerk - Marriage License		73	0
		Town Clerk - Miscellaneous		42	0
		Town Clerk - Miscellaneous		42	0
		Town Clerk - Parking Restrictions Removal Request		11	0
		Town Clerk - Parking Restrictions Removal Request		11	0
		Town Clerk - Peddler License		2	0
		Town Clerk - Peddler License		2	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Taxi and Limousine License		4	0
		Town Clerk - Taxi and Limousine License		4	0

Town of North Hempstead Service Requests via 311 - by Department

September 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Tow Truck License		7	0
		Town Clerk - Tow Truck License		7	0
		Town Clerk - Waterways		1	0
		Town Clerk - Waterways		1	0
	Town Clerk			537	0
Town Clerk				537	0
Summary				5,332	0.8